

INTERNAL AUDIT SECTION
PERFORMANCE INDICATORS 2019/20

	Performance Indicator	2018/19 Target	2018/19 Actual to Month 12	2019/20 Target	2019/20 Actual to Month 12	RAG Rating
Local PI	Audit Plan Completion %	83%	70.45%	75%	65.31%	Red
Local PI	% of Agreed Actions for Weaknesses Identified	90%	100%	90%	100%	Green
Local PI	% of Agreed Actions completed after 6 months	80%	80%	80%	84%	Green
Local PI	% of Audit Clients at least "satisfied" with the service	95%	97%	95%	100%	Green
Local PI	Average number of days taken to issue Final Reports	5 days	1.28 days	5 days	2.4 days	Green
Local PI	% of Audits completed within time allocated	75%	91%	75%	87%	Green
Local PI	% of Performance Reviews undertaken within previous 12 months	100%	100%	100%	100%	Green
Local PI	Average number of sick days per person (cumulative average)	5 days	15.83 days	6 days	7.33 days	Red