

## Social Services Recovery Plan – Overview

*To reach a position whereby capacity is at pre pandemic levels and staff are able undertake our preferred method of contact and engagement with adults, young people, families, wider communities and fellow professionals with unrestricted access to support services*

**Recovery and Renewal Focus** – An evaluation of Social Services has been undertaken and a detailed Impact Assessment developed in collaboration with key partners including ABUHB to identify the key priorities for recovery and renewal.

The priority areas are as follows:

- **Stability in the Workforce including Recruitment and Retention**
- **Developing, piloting or scaling up/out of new models of service that improve good outcomes for people**
- **Carer Support and Provision including care and support for children and families**
- **Market sustainability (domiciliary care and care home provision)**
- **Accessing the community**
- **Improving Health and Wellbeing and promoting /maintain the independence of the vulnerable in our communities**
- **Children Looked After (CLA) by the Local Authority**

**Present Position** – Teams across Social Services have seen a dramatic decline in staff numbers, with staff leaving to work in other Authorities.

Welsh Government has recently announced an additional £1m funding for Blaenau Gwent through the Social Care Recovery Fund. Adult Social Services is currently in the process of submitting bids for the funding which will be based on the priority areas detailed in the Impact Assessment which are aligned to the strategic priorities of Welsh Government's Improving Health and Social Care (COVID 19 Looking Forward) Social Care Recovery Framework and the Gwent Regional Partnership Board Recovery Plan. We are currently in the process of developing baseline data for each priority area.

Welsh Government have made available extra funding through CCG to reduce the effects of impact of COVID in children and young people 0-25. This funding has been used by Flying Start and Families First to create more family support worker roles and a responsive team to support vulnerable families and to prevent needs escalating.

**Implementation Plan** – Social Services is currently developing an Implementation Plan for the Impact Assessment in collaboration with partners including ABUHB, Care Providers, people who use our services and the Third Sector. The Implementation Plan will provide details on the Actions and the organisation(s) responsible for them and the timeframes set against them. A strategic approach will be taken in relation to recovery and this work will be overseen by the Happy Healthy Blaenau Gwent Integrated Partnership Board

**Key Measures to Determine Progress** - The following data sets, both qualitative and quantitative, will be used to monitor and measure progress against each impact area:

Priority Area	PI	19/20	20/21	21/22	Target (when will we know we have recovered)?
<b>Children Looked After (CLA) by the Local Authority</b>	Number of Children Looked After	208	200	190	<b>Demand for statutory services has reduced to levels as per prior to COVID</b>
<b>Developing, piloting or scaling up/out of new models of service that improve good outcomes for people</b>	Qualitative information to be provided e.g. case studies	N/A	N/A	N/A	
<b>Carers Support and Provision</b>	CA/001 The total number of contacts to statutory social services by adult carers or professionals contacting the service on their behalf received during the year	221	300	81	
	AS.0070 number of adults receiving respite care	88	88	42	
<b>Market sustainability (domiciliary care and care home provision)</b>	AS.0061 number of clients in residential placements aged 18+	171	144	152	
	AS.0062 number of clients in nursing placements aged 18+	66	55	57	
<b>Accessing the community</b>	Numbers accessing Day Services	200	39	51	
	AS.0026 needs met through the provision of Information, Advice and Assistance	251	280	97	
<b>Improving Health and Wellbeing and promoting /maintain the independence of the vulnerable in our communities</b>	AS.0014 number of referrals received by Adult Services	3941	4572	2956	

Priority Area	PI	19/20	20/21	21/22	Target (when will we know we have recovered)?
<b>Improving Health and Wellbeing and promoting /maintain the independence of the vulnerable in our communities continued...</b>	Number of referrals into Families First	547	358	227	<b>Demand for statutory services has reduced to levels as per prior to COVID</b>
	Number of Flying Start families under categories:				
	• Intensive	116	108	125	
	• Enhanced	117	124	152	
	• Universal	618	564	676	
Number of children on Child Protection register	61	52	68		
Number of Children on a Care and Support Plan	838 CIN Cases	695 CIN Cases 556 with a CASP	850 Cases		
<b>Stability in the Workforce including Recruitment and Retention</b>	<ul style="list-style-type: none"> <li>• Leavers</li> <li>• Starters</li> <li>• Total staff (Adults and Children's) *</li> </ul> <p>*Please note this is for internal staff only and the impact on the external providers is being monitored by the Regional Partnership Board.</p>	103 67 781	77 49 761	66 36 745	<b>Resilient workforce in place to meet demand</b>